

EPSA 2011 Best Practice Certificate Recipients

European Public Sector Award - EPSA 2011
 “Assess Yourself and Learn from the Best”



| COUNTRY | PROJECT NUMBER | PROJECT NAME | SUBMITTED BY / ORGANISATION | THEME |
|---------|----------------|--|--|---------|
| AUSTRIA | EPSA2011046 | Gewerbe-Online: an online platform for all business license matters | City of Vienna | THEME 1 |
| | EPSA2011116 | Optimal care of patients with long-term ventilation under qualitative and economic aspects | Office of the State Government of Upper Austria | THEME 1 |
| | EPSA2011019 | It's all about kids - PPP for a school campus | City of Vienna | THEME 2 |
| | EPSA2011027 | SEI DABEL (Be Part of It) | City of Vienna | THEME 2 |
| | EPSA2011221 | Policy Counseling 2.0: How Open and Community Based Innovation Processes Promote Political Decision-Making | Austrian Council for Research and Technology Development | THEME 2 |
| | EPSA2011147 | Environmental Management Programme in the Vienna City Administration | City of Vienna | THEME 3 |
| | EPSA2011162 | Klima:Aktiv – Going Green: buildings, mobility, energy efficiency, renewable energies! | Austrian Energy Agency | THEME 3 |
| BELGIUM | EPSA2011100 | Corporate Flag State Governance | Federal Public Service Mobility and Transport | THEME 2 |
| DENMARK | EPSA2011043 | Ambient assisted living | Fredericia Municipality | THEME 1 |
| | EPSA2011140 | The Handheld Procedure | Danish Immigration Service | THEME 1 |

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| | EPSA2011184 | Borger.dk MyPage: Joint development and reuse of key infrastructure components resulting in cost saving and a better, more personal, user experience | National IT- and Telecom Agency Denmark | THEME 1 |
| ESTONIA | EPSA2011129 | Tallinn City Services One-Stop-Shop | Tallinn City Office | THEME 1 |
| GERMANY | EPSA2011047 | Dortmund Climate Action Programme 2020 (DOCAP 2020) | City of Dortmund | THEME 2 |
| | EPSA2011082 | Solingen - Popular consultation on unpopular measures | Solingen City Administration | THEME 2 |
| | EPSA2011190 | MOGDy (Munich Open Government Day) | City of Munich | THEME 2 |
| | EPSA2011251 | STORK (Secure idenTity acrOss boRders linKed) | Federal Office for IT and Data Security | THEME 2 |
| IRELAND | EPSA2011187 | When Nature Calls! Managing Incontinence | Health Service Executive, West | THEME 1 |
| | EPSA2011255 | Non Principle Private Residence Payments System | Department of the Environment, Community and Local Government | THEME 1 |
| | EPSA2011173 | Garda (Ireland's Police Service) Youth Crime, Individual Case Management | An Garda Síochána (Ireland's Police Service) | THEME 2 |
| | EPSA2011245 | Bridging the Gap - Intermediate Care Service, County Roscommon | Health Service Executive, West | THEME 2 |
| ITALY | EPSA2011260 | Web Section "Mobility & Disabled people" | Automobile Club D'Italia | THEME 1 |
| LITHUANIA | EPSA2011089 | Development and Implementation of Electronic Sick Notes and Maternity Leave Certificates Management application system | State Social Insurance Fund Board | THEME 1 |
| NETHERLANDS | EPSA2011114 | Bureaucratic Simplification of Social Assistance | The Netherlands Ministry of the Interior and Kingdom Relations | THEME 1 |

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| | EPSA2011070 | Bouwen aan Brieven (Improving Letters) | Gemeente Zeist (Municipality of Zeist) | THEME 2 |
| NORWAY | EPSA2011061 | Electronic Public Records | Norwegian Agency for Public Management and eGovernment (Difi) | THEME 2 |
| POLAND | EPSA2011154 | Subsidized Loans for the Purchase and Installation of Solar Thermal Collectors by Households and Residential Communities Program | National Fund for Environmental Protection and Water Management | THEME 3 |
| PORTUGAL | EPSA2011012 | On the spot house | Portuguese Registry and Notary Institute | THEME 1 |
| | EPSA2011241 | Collaborative Budget 2.0 | Municipality of Lisbon | THEME 2 |
| ROMANIA | EPSA2011063 | DIFAIN CSA (Initial decrease of the current phenomena encountered in supervising children home alone) | Iasi Municipality | THEME 1 |
| | EPSA2011223 | Knowledge-based Economy Project | Ministry of Communications and Information Society | THEME 1 |
| | EPSA2011090 | National network of Roma local experts, support mechanism for the implementation of the social inclusion measures for Roma people, vulnerable group subject to social exclusion | National Agency for Roma | THEME 2 |
| SLOVAKIA | EPSA2011102 | Transparent Town | City of Martin | THEME 2 |
| SPAIN | EPSA2011091 | Common shared system for purchasing telecommunications services to be provided at municipal level | Localret | THEME 1 |
| | EPSA2011123 | Get Moving Towards Employment | Barcelona Activa | THEME 1 |
| | EPSA2011015 | The Sant Boi de Llobregat's Observatory: virtual space of knowledge and relationship | Sant Boi de Llobregat City Council | THEME 2 |
| | EPSA2011075 | Collaborative governance with e-cognocracy. Design of public policies in Cadrete | University of Zaragoza, Municipality of Cadrete | THEME 2 |

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| | EPSA2011189 | Global Model of Immigration and Health: Building Bridges to Overcome Barriers | Ramón y Cajal Hospital, Madrid | THEME 2 |
| | EPSA2011236 | The Spanish Cadastre, an open up public administration example: The Cadastral information now is not asked | Spanish Ministry of Economy and Finance | THEME 2 |
| | EPSA2011177 | The Barcelona More Sustainability City Council Programme | Barcelona City Council | THEME 3 |
| | EPSA2011157 | ECOGGPxLA: Implementation of ECOdesign in Green Public Procurement of urban furniture for Local Authorities | Diputació of Barcelona (Barcelona Provincial Government) | THEME 3 |
| SWITZERLAND | EPSA2011193 | "Civic rights and integration: to understand citizenship and exercise it fully" | Canton of Neuchâtel | THEME 2 |
| UNITED KINGDOM | EPSA2011203 | Birmingham City Council Business Transformation Programme | Birmingham City Council | THEME 1 |
| | EPSA2011135 | A Step Change: Aberdeen City Council's Leadership for a Low Carbon Economy | Aberdeen City Council | THEME 3 |